



Weather Policy

We do not allow our inflatable jumps to operate in the rain. It is very unsafe for the users and very damaging to the units. If it calls for rain in the forecast then we will cancel rentals. Since the weather can change quickly, we will strictly maintain the following Weather Policy:

If prior to the term of your reservation (Up to 24 hours before delivery) the weather forecast calls for severe weather (rain, high chance of rain, thunder showers, and/or winds stronger than 20 mph / temperatures over 100 degrees below 50 degrees) we will cancel your reservation. We will make every effort to reschedule your rental based on available dates and times.

If we set up the inflatable jump and severe weather conditions (i.e. rain, high winds, etc.) move in during the term of your rental agreement, get all kids out of the unit and unplug the blower from the outlet. If the rain stops or winds decrease to a safe level, you can plug the blower back in. We reserve the right to cancel your reservation due to severe weather. Once the inflatable jump has been setup all payments are non-refundable.

Early Delivery Policy

In very rare instances we may need to deliver early. We will call you at least 48 hours in advance if we need to setup your rental unit up earlier. We reserve the right to deliver up to 2 hours earlier than your scheduled setup time. That's a lot better than the 4 hour window the cable guy will give you. An early setup will not affect your scheduled takedown time and will not incur any additional cost to you.

Outdoor Surface Setup Policy

Inflatable Jumps are normally setup on grass. We will not set-up on cement, asphalt, sand, gravel, loose or muddy dirt.

A hard surface charge of \$25.00 will apply when the Inflatable Jumps is indoors.

These fees are due to extra wear and tear to our Inflatable Jumps when set up on hard surfaces. Extra equipment is also required (sand bags / canvas tarps).